

To ensure prompt action for your returned product, please take clear pictures of the equipment to be returned and complete **ALL fields accurately**. Please then scan the document and email it along with the photos to sales@waterlink.com. If you cannot scan it, please take a clear picture of the filled-in form and email it. Once the RMA form has been received, Waterlink will contact you with your RMA Number and further instructions.

CONTACT INFORMATION				
Name:				
Date:				
Company/ Organization:				
Contact Number:				
SITE INFORMATION				
Name:				
Contact Number:				
Address				
PRODUCT INFORMATION				
Product Name:				
Quantity:				
Serial Number:				
Faulty Type:				
RETURN DETAILS				
Date:				
Order Number/ Invoice Number: (Required for warranty claims only)				
Reason for Return: (Select one)				
<input type="checkbox"/> Defective item (Warranty claim)	<input type="checkbox"/> Item not as described			
<input type="checkbox"/> Incorrect item shipped	<input type="checkbox"/> Ordered by mistake			
<input type="checkbox"/> Product no longer needed	<input type="checkbox"/> Exchange for a different product			
<input type="checkbox"/> Item arrived damaged	<input type="checkbox"/> Other			
Additional Comments/ Instructions:				
ACTION REQUESTED				
<input type="checkbox"/> Refund	<input type="checkbox"/> Repair	<input type="checkbox"/> Replacement	<input type="checkbox"/> Credit	<input type="checkbox"/> Other
WAREHOUSE USE ONLY				
Received by:				
Data Received:				
Condition Verified:	<input type="checkbox"/> Yes <input type="checkbox"/> No			
Comments/ Actions Taken:				

Please submit photos of the pool and plant room area, together with this form for assessment purposes.